

1322 Anderson Road, Petoskey, Michigan 49770

231.347.3211 www.emmetcoa.org

Our mission is to ensure that all senior citizens have the opportunities, information, and services necessary to live healthy, safe, and active lives in dignity.



**Friendship Centers of Emmet County
Community Mitigation Strategy
03/18/2020**

As a result of the unfolding events related to COVID-19, Friendship Centers of Emmet County's Community Mitigation Strategy continues to evolve as we assess and re-assess the safety of the seniors of Emmet County and Friendship Centers staff. Slowing the curve of the spread of COVID-19 is our top priority as we continue to monitor the needs of our most vulnerable. Compliance with social distancing is crucial.

Beginning 03/18/2020, in addition to our previous Community Mitigation Strategy dated 03/12/2020 (below), the following is in effect until April 06, 2020:

- Curb side meal pick up at all centers is suspended.
- All In-Home Services are suspended. In-Home Services staff will be contacting clients to determine imminent needs and issues will be addressed on a case by case basis.
- All foot care appointments are suspended.
- All in-home assessments for services are suspended. We will be contacting clients to complete regularly scheduled assessments via telephone.
- All transportation is currently suspended. We will be reaching out to scheduled riders to determine imminent needs and issues will be addressed on a case by case basis.
- All Retired Senior Volunteer Program volunteer services are suspended.

At this time, we will continue Meals on Wheels deliveries while adhering to social distancing guidance. We are taking every measure to keep our seniors and staff safe and healthy.

Friendship Centers telephones will continue to be answered, Monday-Friday from 8:30am-4:00pm. The main phone number is (231) 347-3211.

Friendship Centers of Emmet County will be calling seniors who are listed in our data system to complete wellness checks via telephone. We will do our best to assess imminent needs and issues will be addressed on a case by case basis. If you are concerned about a senior who lives in Emmet County, please call us at (231) 347-3211. We will do our very best to reach out to them as we conduct wellness checks via telephone.

Thank you for your patience and understanding as we all work together to keep our community healthy and safe.

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**Friendship Centers of Emmet County
Community Mitigation Strategy
03/12/2020**

Friendship Centers of Emmet County received interim recommendations from the Michigan Department of Health and Human Services (DHHS) for COVID-19 on late in the evening on March 11, 2020.

Based on the interim recommendations, the following is in effect IMMEDIATELY and UNTIL FURTHER NOTICE:

ALL Friendship Centers buildings (Petoskey, Brutus and Pellston) are CLOSED to the public. We will continue to serve seniors for the purpose of social work, MMAP and foot care by appointment ONLY.

ALL activities are SUSPENDED.

Congregate Meals

Congregate meals will be available for CURB SIDE PICK-UP ONLY. Seniors wishing to get a meal should call one business day in advance to reserve a meal. Meals can be picked up at the Petoskey Center, Monday-Friday from 11:30am-12:30pm. Meals can be picked up at Huber (Brutus) Center, Monday, Wednesday and Friday from 11:30am-12:30pm. Meals can be picked up at the Pellston Center, Tuesday and Thursday from 11:30am-12:30pm. Suggested meal donations remain \$3.00 per meal.

Meals on Wheels

The last day for daily, hot meal service will be Friday, March 13, 2020. Staff will contact current meal recipients to determine need for once weekly delivery of frozen meals. Suggested meal donations remain \$3.00 per meal.

Friendship Centers staff will be following an enhanced protocol of sanitization to mitigate the possibility of the spread of germs.

Transportation

Transportation will continue with no more than 6 people scheduled per ride. Transit will only be for the purpose of medical appointments or grocery shopping/prescription pick-up. Friendship Centers staff will be following an enhanced protocol of sanitization to mitigate the possibility of the spread of germs. Friendship Centers will call riders prior to scheduled pick-up to conduct a pre-health screen. Riders who have had a cough or fever over 100.4 within the last 48 hours are asked to travel for the purpose of essential doctor's appointments ONLY. Rider will be transported alone and increased measures of protection and sanitization will be implemented. Friendship Centers reserves the right to deny service upon arrival based on cough or fever concerns.

In-Home Services

Services will continue for qualified seniors. Friendship Centers will call clients prior to scheduled appointment to conduct a pre-health screen. Service to clients who have had a cough or fever over 100.4 within 48 hours will be postponed. Friendship Centers reserves the right to deny service upon arrival to client home based on cough or fever concerns. Friendship Centers staff will follow enhanced protocol of sanitization to mitigate the possibility of the spread of germs with appropriate disposal of personal protection equipment.

Health Services

Social work and foot care services are available by appointment ONLY. Foot care clients will be called prior to scheduled appointment to conduct pre-health screen. Service to clients who have had a cough or fever over 100.4 will be postponed. Friendship Centers staff will be following an enhanced protocol of protection and sanitization to mitigate the possibility of the spread of germs. Friendship Centers reserves the right to deny service upon arrival based on cough or fever concerns.

RSVP

ALL volunteers who provide volunteer time at Friendship Centers buildings are NOT to report to centers. Volunteers are encouraged to make their own decisions about providing volunteer time within the community-at-large.

Loan Closet

The Loan Closet is CLOSED until further notice. Friendship Centers will NOT be accepting donations of durable medical equipment until further notice.