

Senior Resource Directory

for Charlevoix and Emmet Counties

Revised February 2023

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AGENCY REFERENCES

Charlevoix County Commission on Aging.....	1, 2, 3, 4, 6, 8, 10, 11
Department of Health and Human Services	1, 3, 4, 6, 7, 10, 11
Friendship Centers of Emmet County	1, 2, 3, 4, 6, 7, 8, 9, 10, 11
Health Department of Northwest Michigan	1, 4, 6, 11
McLaren.....	1, 3, 4, 5, 8, 9, 10, 11
Northwest Michigan Community Action Agency	3, 4, 6, 10, 11, 12
Salvation Army.....	3, 6, 8, 10, 11

ADULT ABUSE PROTECTIVE SERVICES

CALL 911 FOR EMERGENCY SERVICES 9-1-1
Department of Health and Human Services/Adult Protective Services
..... 348-1600 or 855-444-3911
Women’s Resource Center (Petoskey)..... 800-275-1995 or 347-0067

ADULT FOSTER CARE

Charlevoix County

Autumnview CLF (East Jordan) 536-2455
Bay Springs (Boyne City) 582-0631
Bay Woods (Boyne City)..... 800-984-5201 or 582-0641
Candlewood Home (Walloon Lake) 535-2442
Charlevoix House (Charlevoix)..... 547-6144
Erber AFC (Elmira)..... 549-2624
Payton’s AFC Home (Elmira)..... 549-2790
Springridge Home (Boyne City) 582-6921
Valley Assisted Living (Boyne Falls) 549-2026
Winterlake CLF (Boyne City)..... 800-984-5201 or 582-3611

Emmet County

Fox AFC (Harbor Springs) 800-984-5201 or 526-1533
Hillside Haven (Levering) 539-8281
Maverick Manor (Pellston) 539-8351
Petoskey In-Home Elder Care 622-1820

AGING SERVICES

Aging & Adult Services Agency (DHHS) 517-373-3740
Area Agency on Aging of Northwest Michigan 800-442-1713
Charlevoix County Commission on Aging 237-0103
Department of Health and Human Services (Medicaid Eligible)
..... 844-464-3447
Friendship Centers of Emmet County, Council on Aging 347-3211
Health Department of Northwest Michigan..... 800-432-4121
Medicare 800-482-4045
Social Security Administration..... 800-772-1213
Veterans Affairs Offices
 Emmet County 231-348-1780
 Charlevoix County 231-547-7220
Waiver and Care Management Providers:
 Medicaid Waiver Services (MI Choice program)
 Area Agency on Aging of NW Michigan 800-442-1713
 Northern Health Care Management..... 800-640-7478
 Care Management Services
 Area Agency on Aging of NW Michigan 800-442-1713

ALZHEIMER’S DISEASE AND DEMENTIA SUPPORT

- Alzheimer’s Helpline..... 800-272-3900
- Alzheimer’s Association of Northwest Michigan929-3804
(Call for complete list of local support groups).... 800-272-3900
- American House Senior Living Communities
 - Charlevoix*753-3120
 - Petoskey*753-3089
- BrightStar Care of Northern Michigan
(Respite Services)929-7827
- Catholic Human Services (Caregiver Support).....929-7070
- Charlevoix County Commission on Aging
(Respite Services).....237-0103
- Friendship Centers of Emmet County, Council on Aging
(Respite Services & Dementia Support Group)347-0300
- Munson Healthcare Charlevoix Hospital.....547-8569
- Perry Farm Village526-1500
- Pineview Cottage622-5017

COMMISSIONS AND COUNCILS ON AGING

- Charlevoix County Commission on Aging.....237-0103
- Friendship Centers of Emmet County 347-3211 or 888-347-0369

DISABILITY SERVICES

- Disability Network/Northern MI..... 922-0903 or 866-869-8600
- Michigan Commission for the Blind..... 800-292-4200

DURABLE MEDICAL EQUIPMENT LOAN CLOSET

- East Jordan EMS536-7881
- Friendship Centers of Emmet County (Council on Aging)347-3211
- Linda’s Real Estate Services (Boyne City).....582-9555
- The Lions Club of Mackinaw City 812-797-6000

EDUCATION/TRAINING/COMMUNITY

- Boyne Community Education (Adult).....922-6200
- Charlevoix-Emmet Intermediate School District.....547-9947
- Crooked Tree Arts Center.....347-4337
- Michigan Commission for the Blind..... 800-292-4200
- Michigan School for the Deaf..... 800-257-4850
- MSU Extension Charlevoix County582-6232
- MSU Extension Emmet County348-1770
- North Central Michigan College.....348-6600
- Northern Homes Community Development Corporation582-6436

EMERGENCY AND DISASTER SERVICES

CALL 911 FOR EMERGENCY SERVICES

American Red Cross.....	305-644-1200
Beaver Island EMS.....	448-2800
Emmet County EMS	776-1000
Salvation Army	347-3531

EMPLOYMENT (E) AND VOLUNTEER (V) AGENCIES

Bergmann Center (E).....	547-2979
BrightStar Care of Northern Michigan €.....	929-7827
Catholic Human Services (E,V) Senior Companions/Foster Grandparents	929-7070
Char-Em United Way (V).....	487-1006
Charlevoix County Commission on Aging (V).....	237-0103
Experience Works	866-976-5939
Friendship Centers of Emmet County (V) Retired Senior Volunteer Program	347-3211
Habitat for Humanity (V).....	348-6926
Manpower, Inc (Interim Personnel) (E).....	347-9500
McLaren Hospice of Petoskey (V).....	487-4825
Michigan Works (E).....	347-5150 or 800-442-1074
Munson Healthcare Hospice (E,V).....	800-252-2065
PMP Personnel Services, Inc (E).....	347-9500
Unemployment Office (E).....	347-5150
Women’s Resource Center Displaced Homemaker Program (E)	348-6699

FITNESS & RECREATION

Charlevoix Area Community Pool.....	547-0982
Demmer Wellness Pavilion of McLaren Northern MI.....	487-4000
East Jordan Community Pool	536-2250
Friendship Centers of Emmet County.....	347-3211
Harbor Springs Public Pool.....	526-4824
North Central Michigan College Fitness Resource Center....	439-6370

FOOD PANTRIES, FOOD STAMPS, ETC. . .

Department of Health & Human Services.....	348-1600
The Manna Food Project	347-8852
MiCAFE (Michigan DHHS benefits access)	877-664-2233
Northwest Michigan Community Action Agency (Food Commodities).....	347-9070 or 775-8330
Salvation Army	347-3531

HEALTH CARE SERVICES/HOSPITALS

Alcona Health Center	348-9900
Beaver Island Rural Health Center	448-2275
Boyne Area Medical Center	582-5314
Charlevoix Area Hospital	547-4024
Crooked Tree Wellness Clinic.....	242-1760
Dental Clinics North	877-321-7070
East Jordan Family Health Center.....	536-2206
Health Department of Northwest Michigan	800-432-4121
McLaren Home Care & Hospice	800-342-7711
McLaren Northern Michigan Hospital	487-4000 or 800-248-6777
Munson Healthcare Charlevoix Hospital ...	547-4024 or 800-252-2065
Munson Healthcare Home Health	800-252-2065
Munson Healthcare Hospice	800-252-2065

HOME CARE

1Senior Home Care, Inc.	547-5818
AdvisaCare	547-6092
Angel Heart Home Care	347-4800
Bayfront Home Care.....	675-8009
Blissful Home Care LLC	203-1323
BrightStar Care of Northern Michigan	929-7827
(The) Care Team	989-846-2222
Charlevoix County Commission on Aging.....	237-0103
Comfort Keepers	487-9044
Community Health Services.....	989-732-6374
Compassionate Care	877-308-1212
Friendship Centers of Emmet County, Council on Aging.....	347-0300
Harbor Care Associates	439-9222 or 877-439-9141
Health Department of Northwest Michigan	800-432-4121
Heart Song Home Care.....	989-370-7792
McLaren Home Care	800-342-7711
Munson Healthcare Home Care	800-252-2065
Munson Healthcare Private Duty	800-252-2065
Serenity Home Care	535-6075

HOME REPAIR ASSISTANCE

USDA Rural Development	
Sault. Ste. Marie (serves Emmet County)...	906-632-9611 ext. 4
Traverse City (serves Charlevoix County)	941-0951 ext. 4
Michigan Department of Health & Human Services	348-1600
Northwest Michigan Community Action Agency	947-3780

Barrier Free Accommodations

Community Home & Health Services.....	989-732-6374
Bob Fate Builder, Aging in Place Specialist	838-6165

HOSPICE

Advisacare Home Health and Hospice 547-6092
BrightStar Care of Northern Michigan
 (Family Assistance & Respite) 929-7827
(The) Care Team..... 989-846-2222
Hospice of Michigan 888-247-5701
Munson Healthcare 935-5000
Munson Healthcare Hospice 800-252-2065
McLaren Hospice..... 800-342-7711
 Hiland Cottage in Petoskey..... 487-5646
 Hospice House in Cheboygan 627-1070
Northwest Michigan Hospice Assist..... 303-3500

HOUSING

Apartments

American House Senior Living Communities

Charlevoix..... 753-3120
 Petoskey 753-3089
Boyne City & Petoskey Apts. Age 55+ 622-2004
Boyne City Housing Commission..... 582-6203
The Brook of Boyne City..... 582-4300
Charlevoix Apartments, Charlevoix..... 547-5202
Charlevoix Housing Commission..... 547-5451
Crooked River Apartments, Alanson 548-5786
East Jordan Housing Commission, Lakeview Manor 536-2051
Forest View, Beaver Island 989-721-7254
Glen Haven Apartments, Petoskey 348-2200
Harbor Village, Senior Apartments, Petoskey 989-354-2424
Harborside Senior Apartments, Harbor Springs 526-7138
Hillside Club Apartments, Harbor Springs..... 439-5197
Huron Apartments, Mackinaw City..... 627-7835
Lake Harbor Apartments, Charlevoix 547-6870
Lakeview Apartments, Boyne City 582-7071
Little Traverse Village, Petoskey 347-7911
Maple Village Apartments, Petoskey 347-3755
May Street Apartments, Charlevoix..... 582-7071
Meredith Manor, East Jordan 838-3362
Parkview Apartments, Boyne City 582-7071
Perry Farm Village, Harbor Springs..... 526-1500
Pine Cove Apartments, Charlevoix 547-5202
Pond Street Apartments, Mackinaw City 436-7727
Riverview Terrace, Petoskey 347-2030
Stratford Group, East Jordan..... 800-225-7982
Townline Apartments, Pellston..... 539-7368
Traverse Woods Apartments, Petoskey..... 347-6711

Wawatam Apartments, Mackinaw City627-7835
 Windmere Pines Apartments, Harbor Springs..... 800-968-1792

Assisted Living

American House Senior Living Communities

Charlevoix753-3120
 Petoskey753-3089
 Brook Retirement Communities, Boyne City.....582-4300
 Independence Village of Petoskey 888-777-0327 or 348-8498
 Mallard Cove Assisted Living, Petoskey.....347-2273
 Perry Farm Village, Harbor Springs526-1500
 Pinecrest Village, Mackinaw City.....436-5535
 Pineview Cottage, Harbor Springs.....622-5017

Emergency Housing

Coach House Inn.....347-8281
 Joppa House Ministries (Charlevoix)330-2643
 Nehemiah Project (Petoskey).....347-0363
 NMCAA Homeless Prevention Entry Intake 844-900-0500
 Salvation Army347-3531

HOUSING SERVICES

Department of Health & Human Services 844-464-3447
 Northern Homes Community Development Corporation582-6244
 Northwest MI Community Action Agency . 800-443-5518 or 347-9070

INFORMATION AND ASSISTANCE

2-1-1 Information & Referral System 877-211-5253
 Area Agency on Aging of Northwest Michigan 800-442-1713
 Charlevoix County Commission on Aging.....237-0103
 Friendship Centers of Emmet County (Council on Aging)347-3211
 or 888-347-0369
 Health Department of Northwest Michigan 800-432-4121

LAW ENFORCEMENT *(in emergency, call 9-1-1)*

Beaver Island Sheriff Substation - Non-Emergency448-2700
 Boyne City Police Department - Non Emergency582-6611
 Charlevoix County Sheriff’s Department547-4461
 Charlevoix Police Department - Non-Emergency547-3258
 East Jordan Police Department - Non-Emergency536-2273
 Emmet County Sheriff’s Department347-2032
 Harbor Springs Police - Administrative526-6211
 Petoskey Department of Public Safety347-2500

LEGAL SERVICES (L) & ADVOCACY GROUPS (A)

Aging and Adult Services Agency (A).....517-313-3740
Area Agency on Aging of Northwest Michigan (A).....800-442-1713
Catholic Human Services (Elder Abuse Education) (A) .231-929-7070
Department of Health and Human Services/Gatekeeper
 (report abuse/neglect) (A) 844-464-3447
DHHS Office of Services to the Aging (A)..... 929-2531
Charlevoix County Probate Court (L)..... 547-7214
Elder Law of Michigan (L) 866-400-9164
Emmet County Probate Court (L) 348-1764
Lakeshore Legal Aid (L) 888-783-8190
Legal Services of Northern Michigan (L) 888-645-9993
Long Term Care Ombudsman’s Office (NW Mich) (A) .866-485-9393
Veterans Affairs, Charlevoix County (A)..... 547-7220
Veterans Affairs, Emmet County (A) 348-1780

LIBRARIES

Alanson Area Public Library 548-5465
Beaver Island District Library 448-2701
Boyne District Library 582-7861
Boyne Falls Library 549-2277
Charlevoix Public Library 547-2651
Crooked Tree District Library
 Walloon Lake 535-2111
 Boyne Falls 549-2277
East Jordan Valley District Library 536-7131
Harbor Springs Library..... 526-2531
Jordan Valley District Library..... 536-7131
Mackinaw Area Library 436-5451
North Central Michigan College Library..... 348-6615
Northland Library for the Blind 800-446-1580
Pellston Branch Library 539-8858
Petoskey District Library..... 758-3100

MEAL SITES

Charlevoix County

Beaver Island COA, 26466 Donegau Bay Rd..... 448-2124
Boyne Area Senior Center, 411 E. Division 582-6682
Charlevoix Senior Center, 06906 Norwood Rd 547-5361
East Jordan Senior Center, 951 Mill St..... 536-7831

Emmet County

Friendship Centers of Emmet County (Council on Aging)
Huber Senior Center, 6436 E. Brutus Rd., Brutus..... 529-8803
Petoskey, 1322 Anderson Rd 347-3211

Harbor Springs Friendship Center, 305 W. Main St.....526-6061
 Salvation Army, 712 Pleasant St, Petoskey.....347-3531
 Wawatam Area Senior Center
 205 Cedar St, Mackinaw City.....436-5323

MEALS ON WHEELS

Charlevoix County Commission on Aging.....237-0103
 Friendship Centers of Emmet County, Council on Aging.....347-3211

MEDIATION

Northern Community Mediation.....487-1771

MEDICAL SUPPLIES

For complete detailed listing of medical supply companies, see
Hospital Equipment in the Phone Guide.

Munson Healthcare Home Medical Equipment..... 800-252-2065
 Personal Emergency Response Systems (PERS)—aka “Lifelines”:
 CST..... 888-557-4462
 Friendship Centers of Emmet County347-3211
 Guardian Medical Monitoring..... 877-435-7225
 Halo Monitoring..... 231-590-9207
 Heritage Alert Group 989-705-2855
 Life Alarm 800-780-5433
 McLaren Home Medical Equipment..... 800-342-7711
 Munson Healthcare Medical Alert Systems 800-252-2065
 Phillips Lifeline 800-380-3111
 Safety Choice 866-929-9044
 VRI 800-860-4230 X129

MEDICARE/MEDICAID PRESCRIPTION ASSISTANCE

Boehm-Tarrant Associates 866-298-5905
 Charlevoix County Commission on Aging.....237-0103
 East Jordan Family Health Center.....536-2206
 Friendship Centers of Emmet County (Council on Aging)347-3211
or 888-347-0369
 Medicare/Medicaid Assistance Program (MMAP)..... 800-803-7174

MENTAL HEALTH AND COUNSELING SERVICES

Catholic Human Services
 Traverse City.....947-8110
 Gaylord 989-732-6761
 Alpena 989-356-6358
 Gatekeeper Program..... 347-1700 or 800-580-9844
 Harbor Hall 347-5511 or 844-294-8321

<i>Substance Abuse, Alcohol, Gambling</i>	
McLaren Home Care & Hospice.....	800-342-7711
<i>Community Child & Family, Grief & Loss, Bereavement, Hospice Bereavement</i>	
Munson Alcohol and Drug Center	935-6382 or 800-622-6766
North Country Community Mental Health	347-7890
Northern Michigan Substance Abuse Services	989-732-1791
Third Level Crisis Line	800-442-7315
Women’s Resource Center	347-0067

SENIOR CENTERS

Charlevoix County

Beaver Island COA, 26466 Donegau Bay Rd.....	448-2124
Boyne Area Senior Center, 411 E. Division	582-6682
Charlevoix Senior Center, 06906 Norwood Rd.	547-5361
East Jordan Community Center, 951 Mill St.	536-7831

Emmet County

Friendship Centers of Emmet County, Council on Aging	
Huber Senior Center (Brutus), 6436 E. Brutus Rd.	529-8803
Petoskey Friendship Center, 1322 Anderson Rd.	347-3211
Harbor Springs Friendship Center, 305 W. Main	526-6061
Wawatam Area Senior Center (Mackinaw City), 205 Cedar St.	436-5323

SHELTERS

Emergency Shelter for Domestic Abuse	347-0082
Mary Margaret House (women and children)	439-5667
Nehemiah Project Hospitality House (men)	347-0363

SKILLED NURSING & CARE FACILITIES

Bay Bluffs-Emmet County Medical Care Facility	526-2161
Boulder Park Terrace, Charlevoix	547-1005
Grandvue Medical Care Facility, East Jordan	536-2286
Meadowbrook Care Facility, Bellaire.....	533-8661
Pineview Cottage	412-6069
The Villa at The Bay, Petoskey.....	347-5500

SUPPORT GROUPS

Alzheimer’s Association	929-3804 or 800-272-3900
Disability Network.....	866-869-8600
Friendship Centers of Emmet County, Council on Aging	347-3211
<i>Alzheimer’s, Caregiver Support, Parkinson’s, Diabetes</i>	
Harbor Hall	347-9880
<i>Substance Abuse, Alcohol, Gambling</i>	

McLaren Hiland Cottage.....	487-5646 or 800-342-7711
<i>Grief and Loss, Handling the Holidays, Survivors of Suicide Loss, Child/Family Grief and Loss</i>	
Michigan Alzheimer’s Disease Center	734-764-5137
<i>Lewy Body Dementia Support</i>	
Munson Healthcare (Charlevoix Hospital)	547-8569
<i>Dementia Caregiver, Cancer Support</i>	
Munson Healthcare Hospice Bereavement Services	800-252-2065
Northern Michigan Substance Abuse Services.....	989-732-1791

TAX PREPARATION

AARP Tax-Aide Program (Petoskey District Library)	758-3140
Boehm-Tarrant Associates	866-298-5905
Charlevoix County Commission on Aging.....	237-0103
Northwest MI Community Action Agency	947-3780, opt. 3

TRANSPORTATION

Bay Connect.....	221-1003
Bay Medical Transport.....	307-4555
BrightStar Care of Northern Michigan	929-7827
Charlevoix County Transit.....	582-6900
Friendship Centers of Emmet County (Council on Aging)	348-3425
Griffin Transit	989-770-2060
Harbor Care Associates Wheelchair Transport.....	877-439-9141
.....	or 439-9222
Indian Trails	800-292-3831
Mackinaw Shuttle	539-7005
Munson Healthcare Transportation Services	800-252-2065
Straits Regional Ride	866-731-1204
Straits Taxi Service (Pellston Regional Airport).....	818-8294
Sunset Premier Shuttle	497-1182
Up North Rides.....	350-1248

TRIBAL SERVICES

Department of Health & Human Services	445-8082
Grand Traverse Bay Band of Ottawa & Chippewa Indians ..	534-7147
Little Traverse Bay Band Elders Department.....	242-1423

UTILITY ASSISTANCE

Department of Health and Human Services	844-464-3447
Northwest MI Community Action Agency	947-3780 ext. 2141
Salvation Army.....	347-3531
The Heat & Warmth Fund (THAW)	313-226-9465
TrueNorth Community Services.....	924-0641
TrueNorth empower	355-5880

VETERANS AFFAIRS

Northwest MI Community Action Agency.....	844-900-0500
Saginaw Call Center.....	800-406-5143
State of MI Dept. of Military & Veterans Affairs.....	989-289-2856
VA Gaylord Community Based Outpatient.....	800-246-3759
Veterans Affairs, Charlevoix County	547-7220
Veterans Affairs, Emmet County	348-1780

WEATHERIZATION/HOME HEATING

Department of Health & Human Services.....	844-464-3447
Energy Smart Programs, City of Charlevoix.....	877-674-7281
Northwest MI Community Action Agency.....	947-3780
Salvation Army	347-3531
True North Community Services	924-0641

WEBSITES

Aging & Adult Services Agency (DHHS)

.....	www.michigan.gov/osa
Alzheimer's Association	www.alz.org
American Foundation for the Blind.....	www.afb.org
American Heart Association.....	www.americanheart.org
American House Senior Living Communities	www.americanhouse.com
Area Agency on Aging of NW Michigan	www.aaanm.org
BrightStar Care of Northern Michigan	www.brightstarcare.com/northernmichigan
Center for Medicare Advocacy	www.medicareadvocacy.org
Charlevoix County Commission on Aging	www.charlevoixcounty.org/commission_on_aging
East Jordan Family Health Center	www.ejfhc.org
Eldercare Locator.....	www.eldercare.gov
Experience Works	www.experienceworks.org
Friendship Centers of Emmet County, Council on Aging	www.emmetcoa.org
Friendship Center of Harbor Springs	www.thefriendshipcenterofharborsprings.weebly.com
Health Department of Northwest Michigan.....	www.nwhealth.org
Hospice of Northwest Michigan	www.hospicenwm.org
Legal Hotline.....	www.elderlawofmi.org/legal-hotline
Legal Services of Northern Michigan	www.lsnm.org
Mallard Cove	mallardcove.baruchsls.org
McLaren Northern Michigan	www.mclaren.org/northern
Medicare/Medicaid info	www.mmapinc.org
Medicare Rights Center	www.medicarerights.org
Meijer Shopping Service	www.shipt.com
Mesothelioma Guide.....	www.mesotheliomaguide.com

Michigan Commission for the Blind..... www.michigan.gov/mcb
 Michigan Disability Resource Directory mdrd.state.mi.us
 Michigan Home Health Association www.mhha.org
 Michigan Legal Help..... www.michiganlegalhelp.org
 Michigan Long Term Care Ombudsman Program mltcop.org
 Michigan Department of Health & Human Services
 www.michigan.gov/mdhhs
 Munson Healthcare..... www.munsonhealthcare.org
 National Association for Continence www.nafc.org
 National Association for Home Care and Hospice..... www.nahc.org
 National Cancer Institute www.cancer.gov
 National Center on Elder Abuse..... ncea.acl.gov
 National Council on Aging www.ncoa.org
 National Council for Aging Care..... www.aginginplace.org
 National Diabetes & Digestive & Kidney Diseases
 www.niddk.nih.gov
 National Family Caregivers Association
 www.caregiveraction.org
 National Institute of Mental Health..... www.nimh.nih.gov
 National Institute of Neurological Disorders and Stroke
 www.ninds.nih.gov
 National Institute on Aging www.nia.nih.gov
 National Osteoporosis Foundation www.nof.org
 National Senior Citizens Law Center www.nslc.org
 National Stroke Association www.stroke.org
 North Country Community Mental Health..... www.norcocmh.org
 Northern Health Care Management www.northernlakescmh.org
 Northwest Michigan Community Action Agency www.nmcaa.net
 Senior Resource Guide & Compass..... www.srgac.com
 Social Security Administration www.ssa.gov
 State of Michigan www.michigan.gov
 TrueNorth Community Services..... www.truenorthservices.org
 United States Department of Veterans Affairs..... www.va.gov

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