

Senior Resource Directory

for Charlevoix and Emmet Counties

Revised July 2021

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AGENCY REFERENCES

Charlevoix County Commission on Aging.....	1, 2, 3, 4, 6, 7, 8, 9, 11
Department of Health and Human Services	1, 3, 4, 6, 10, 11
Friendship Centers of Emmet County	1, 2, 3, 4, 6, 7, 8, 9, 10, 11
Health Department of Northwest Michigan	1, 4, 6, 11
McLaren.....	1, 3, 4, 5, 8, 9, 11
Northwest Michigan Community Action Agency	3, 5, 6, 9, 10
Salvation Army.....	3, 4, 6, 7, 10

ADULT ABUSE PROTECTIVE SERVICES

CALL 911 FOR EMERGENCY SERVICES 9-1-1
Department of Health and Human Services/Adult Protective Services
..... 348-1600 or 855-444-3911
Women's Resource Center (Petoskey)..... 800-275-1995

ADULT FOSTER CARE

Charlevoix County

Autumnview CLF (East Jordan) 536-2455
Bay Springs (Boyne City) 582-0631
Bay Woods (Boyne City)..... 582-0641
Candlewood Home (Walloon Lake) 535-2442
Charlevoix House (Charlevoix)..... 547-6144
Erber AFC (Elmira)..... 549-2624
Kerner's Pincherry Haven (Charlevoix)..... 347-3359
Payton's AFC Home (Elmira)..... 549-2790
Springridge Home (Boyne City) 582-6921
Valley Assisted Living (Boyne Falls) 549-2026
Winterlake CLF (Boyne City)..... 582-3611

Emmet County

Fox AFC (Harbor Springs) 526-1533
Hillside Haven (Levering) 539-8281
Maverick Manor (Pellston) 539-8351
Petoskey In-Home Elder Care 622-1820

AGING SERVICES

Aging & Adult Services Agency (DHHS) 517-373-8230
Area Agency on Aging of Northwest Michigan 800-442-1713
Charlevoix County Commission on Aging 237-0103
Department of Health and Human Services (Medicaid Eligible)
..... 844-464-3447
Friendship Centers of Emmet County, Council on Aging 347-3211
..... or 888-347-0369
Health Department of Northwest Michigan..... 800-551-4140
Medicare 800-482-4045
Social Security Administration..... 800-772-1213
Veterans Affairs Offices
 Emmet County 231-348-1780
 Charlevoix County 231-547-7220
Waiver and Care Management Providers:
 Medicaid Waiver Services (MI Choice program)
 Area Agency on Aging of NW Michigan 800-442-1713

Northern Health Care Management 800-640-7478
Care Management Services
Area Agency on Aging of NW Michigan..... 800-442-1713

ALZHEIMER’S DISEASE AND DEMENTIA SUPPORT

Alzheimer’s Awareness - The Journey.....622-5017
Alzheimer’s Helpline..... 800-272-3900
Alzheimer’s Association of Northwest Michigan929-3804
(Call for complete list of local support groups).... 800-272-3900
BrightStar Care of Northern Michigan
(Respite Services).....929-7827
Catholic Human Services (Caregiver Support).....947-7070
Charlevoix County Commission on Aging
(Respite Services).....237-0103
Friendship Centers of Emmet County, Council on Aging
(Respite Services & Dementia Support Group)347-0300
Munson Healthcare Charlevoix Hospital
(Caregiver Support).....547-8569
Pineview Cottage.....622-5017

COMMISSIONS AND COUNCILS ON AGING

Charlevoix County Commission on Aging.....237-0103
Friendship Centers of Emmet County 347-3211 or 888-347-0369

DISABILITY SERVICES

Disability Network/Northern MI..... 922-0903 or 866-869-8600
Michigan Commission for the Blind..... 800-292-4200

DURABLE MEDICAL EQUIPMENT LOAN CLOSET

East Jordan EMS536-7881
Friendship Centers of Emmet County (Council on Aging)347-3211
The Lions Club of Mackinaw City436-5701
The Loan Closet (Boyer City)..... 582-9555, 582-7625 or 582-7138

EDUCATION/TRAINING/COMMUNITY

Boyer Community Education585-6765
Charlevoix-Emmet Intermediate School District.....547-9947
Crooked Tree Arts Center.....347-4337
Michigan Commission for the Blind..... 800-292-4200
Michigan School for the Deaf..... 800-257-4850
MSU Extension Charlevoix County582-6232
MSU Extension Emmet County348-1770
North Central Michigan College.....348-6600
Northern Homes Community Development Corporation582-6436

EMERGENCY AND DISASTER SERVICES

CALL 911 FOR EMERGENCY SERVICES

American Red Cross.....	800-592-4001
Beaver Island EMS.....	448-2018
Emmet County EMS	348-0603
Salvation Army	347-3531

EMPLOYMENT (E) AND VOLUNTEER (V) AGENCIES

Bergmann Center (E).....	547-2979
BrightStar Care of Northern Michigan €.....	929-7827
Catholic Human Services (E,V) Senior Companions/Foster Grandparents	929-7070
Char-Em United Way (V).....	487-1006
Charlevoix County Commission on Aging (V).....	237-0103
Experience Works	866-976-5939
Friendship Centers of Emmet County (V) Retired Senior Volunteer Program	347-3211
Habitat for Humanity (V).....	348-6926
Hospice of Northwest Michigan Volunteer Program (V).....	547-7448
Manpower, Inc (Interim Personnel) (E).....	347-3971
McLaren Hospice of Petoskey (V).....	487-4825
Michigan Works (E).....	347-5150 or 800-442-1074
Munson Hospice (E,V)	800-252-2065
PMP Personnel Services, Inc (E).....	347-9500
Unemployment Office (E)	800-638-3995
Women’s Resource Center Displaced Homemaker Program (E)	348-6699

FITNESS & RECREATION

(For Private Fitness Clubs, look under *Health Clubs* in the Phone Guide)

Charlevoix Area Community Pool.....	547-0982
Demmer Wellness Pavilion of McLaren Northern MI.....	487-4000
East Jordan Community Pool	536-2250
Friendship Centers of Emmet County	347-3211
Harbor Springs Public Pool.....	526-4824
North Central Michigan College Fitness Center	439-6370

FOOD PANTRIES, FOOD STAMPS, ETC. . .

Department of Health & Human Services.....	348-1600
The Manna Food Project (Call for complete list of area food pantries)	347-8852
MiCAFE (Michigan DHHS benefits access)	877-664-2233
Northwest Michigan Community Action Agency (Food Commodities).....	800-443-5518 or 347-9070

Salvation Army.....347-3531

HEALTH CARE SERVICES/HOSPITALS

Alcona Health Center348-9900
Beaver Island Rural Health Center448-2275
Boyne Area Medical Center582-5314
Charlevoix Area Hospital547-4024
Dental Clinics North 877-321-7070
East Jordan Family Health Center.....536-2206
Health Department of Northwest Michigan 800-551-4140
 Charlevoix County547-6092
 Emmet County347-6014
Hospice of Northwest Michigan547-7659
McLaren Home Care & Hospice 800-342-7711
McLaren Northern Michigan Hospital..... 487-4000 or 800-248-6777
Munson Healthcare Charlevoix Hospital ... 547-4024 or 800-252-2065
Munson Healthcare Home Health 800-252-2065
Munson Healthcare Hospice 800-252-2065
TIPDON- Tip of the Mitt Diabetes Outreach Network.....348-8596

HOME CARE

1Senior Home Care, Inc.547-5818
AdvisaCare437-7741
Above & Beyond/Your Community Home Health Care 866-808-2797
Angel Heart Home Care347-4800
Bayfront Home Care.....347-8009
BrightStar Care of Northern Michigan929-7827
(The) Care Team 989-846-2222
Charlevoix County Commission on Aging.....237-0103
Comfort Keepers487-9044
Compassionate Care 877-308-1212
Friendship Centers of Emmet County (Council on Aging)347-0300
 or 888-347-0369
Harbor Care Associates..... 439-9222 or 877-439-9141
Health Department of Northwest Michigan 800-551-4140
 Charlevoix or Emmet County547-6092
Heart Song Home Care..... 989-370-7792
Heavenly Helpers547-4958
McLaren Home Care 800-342-7711
Munson Healthcare Home Health 800-252-2065
Munson Healthcare Private Duty 800-252-2065
Northern Management Services 989-732-6374

HOME REPAIR ASSISTANCE

USDA Rural Development 800-944-8119
Michigan Department of Human Services.....348-1600

Northwest Michigan Community Action Agency 347-9070

Barrier Free Accommodations

Access Unlimited989-732-6374

Bob Fate Builder, Aging in Place Specialist..... 838-6165

HOSPICE

Beaver Island Hospice & Helping Hands 935-5000

(The) Care Team..... 989-846-2222

Hospice of Northwest Michigan 547-6092

Hospice of Michigan 888-247-5701

Munson Healthcare Hospice House 800-252-2065

McLaren Hospice..... 800-342-7711

 Hiland Cottage in Petoskey..... 487-5646

 Hospice House in Cheboygan 627-1070

HOUSING

Apartments

American House Senior Living Communities

Charlevoix..... 547-2599

Petoskey 348-2600

Boyne City & Petoskey Apts. Age 55+ 622-2004

Boyne City Housing Commission,

 Litzenburger Place, Deer Meadows..... 582-6203

Charlevoix Housing Commission, Pine River Place 547-5451

East Jordan Housing Commission, Lakeview Manor 536-2051

Forest View, Beaver Island 989-721-7254

Glen Haven Apartments, Petoskey 348-2200

Harbor Village Senior Apts., Petoskey 348-3370 or 348-9730

Harborside Senior Apartments, Harbor Springs 526-7138

The Village of Hillside, Harbor Springs..... 526-7108

Maple Village Apartments, Petoskey 347-3755

Meredith Manor, East Jordan..... 347-3755

Riverview Terrace, Petoskey 347-2030

Traverse Woods Apartments, Petoskey..... 347-6711

Windmere Pines Apartments, Harbor Springs..... (616) 942-6553

Assisted Living

American House Senior Living Communities

Charlevoix..... 547-2599

Petoskey 348-2600

Brook Retirement Communities, Boyne City 582-4300

Independence Village of Petoskey..... 888-777-0327 or 348-8498

Mallard Cove Assisted Living, Petoskey 347-2273

Perry Farm Village, Harbor Springs..... 526-6577

Pinecrest Village, Mackinaw City 436-5535

Pineview Cottage, Harbor Springs.....622-5017

Emergency Housing

Coach House Inn.....347-8281
Joppa House Ministries (Charlevoix)547-8040
Nehemiah Project (Petoskey).....347-0363
 Mary Margaret House (women and children)439-5667
 Nehemiah Project Hospitality House (men)347-0363
NMCAA Homeless Central Intake 844-900-0500
Salvation Army347-3531

HOUSING SERVICES

Department of Health and Human Services 844-464-3447
Northern Homes Community Development Corporation582-6244
Northwest MI Community Action Agency . 800-443-5518 or 347-9070

INFORMATION AND ASSISTANCE

2-1-1 Information & Referral System 1-877-211-5253
Area Agency on Aging of Northwest Michigan 800-442-1713
Charlevoix County Commission on Aging237-0103
Friendship Centers of Emmet County (Council on Aging)347-3211
.....or 888-347-0369
Health Department of Northwest Michigan 800-432-4121

LAW ENFORCEMENT (*in emergency, call 9-1-1*)

Beaver Island Sheriff Substation - Non-Emergency448-2700
Boyer City Police Department - Non-Emergency582-6611
Charlevoix County Sheriff’s Department547-4461
Charlevoix Police Department - Non-Emergency547-3258
East Jordan Police Department - Non-Emergency536-2273
Emmet County Sheriff’s Department347-2032
Harbor Springs Police - Administrative526-6211
Petoskey Department of Public Safety347-2500

LEGAL SERVICES (L) & ADVOCACY GROUPS (A)

Aging and Adult Services Agency (A) 517-373-8230
Area Agency on Aging of Northwest Michigan (A) 800-442-1713
Catholic Human Services (Elder Abuse Education) (A). 231-929-7070
Department of Health and Human Services/Gatekeeper
 (report abuse/neglect) (A)..... 844-464-3447
Charlevoix County Probate Court (L)547-7214
Elder Law of Michigan (L)..... 866-400-9164
Emmet County Probate Court (L).....348-1764
Lakeshore Legal Aid (L)..... 888-783-8190
Legal Services of Northern Michigan (L) 888-645-9993

Long Term Care Ombudsman’s Office (NW Mich) (A)	.866-485-9393
Michigan Office of Services to the Aging (A)517-373-8230
Veterans Affairs, Charlevoix County (A) 547-7220
Veterans Affairs, Emmet County (A) 348-1780

LIBRARIES

Alanson Area Public Library 548-5465
Beaver Island District Library 448-2701
Boyne District Library 582-7861
Boyne Falls Library 549-2277
Charlevoix Public Library 547-2651
Crooked Tree District Library	
Walloon Lake 535-2111
Boyne Falls 549-2277
East Jordan Valley District Library 536-7131
Harbor Springs Public Library 526-2531
Jordan Valley District Library 536-7131
Mackinaw Area Public Library 436-5451
North Central Michigan College Library 348-6615
Northland Library for the Blind 800-446-1580
Pellston Branch Library 539-8858
Petoskey Public Library 758-3100

MEAL SITES

Charlevoix County

Beaver Island Community Center, 26215 Main St 448-2022
Boyne Area Senior Center, 411 E. Division 582-6682
Charlevoix Senior Center, 06906 Norwood Rd 547-5361
East Jordan Community Center, 116 Main St 536-7831
Charlevoix Elders Community Center	
10085 Wa-ba-noong-Mi-Kuh, East Jordan 536-0024

Emmet County

Friendship Centers of Emmet County (Council on Aging)	
Huber Senior Center, 6436 E. Brutus Rd., Brutus 529-8803
Petoskey, 1322 Anderson Rd 347-3211 or 888-347-0369
Harbor Springs Friendship Center, 305 W. Main St 526-6061
Salvation Army, 712 Pleasant St, Petoskey 347-3531
Wawatam Area Senior Center	
205 Cedar St, Mackinaw City 436-5323

MEALS ON WHEELS

Charlevoix County Commission on Aging 237-0103
Friendship Centers of Emmet County (Council on Aging) ...	347-3211
.....	or 888-347-0369

MEDIATION

Northern Community Mediation.....487-1771

MEDICAL SUPPLIES

For complete detailed listing of medical supply companies, see *Hospital Equipment* in the Phone Guide.

- Munson Healthcare Home Medical Equipment..... 800-252-2065
- Personal Emergency Response Systems (PERS)—aka “Lifelines”:
- CST..... 888-557-4462
- Friendship Centers of Emmet County347-3211
- Guardian Medical Monitoring..... 877-435-7225
- Halo Monitoring..... 231-590-9207
- Heritage Alert Group 989-705-2855
- Life Alarm 800-780-5433
- McLaren Home Medical Equipment..... 800-342-7711
- Munson Healthcare Medical Alert Systems 800-252-2065
- Phillips Lifeline 800-380-3111
- Safety Choice..... 866-929-9044
- VRI 800-860-4230 X129

MEDICARE/MEDICAID PRESCRIPTION ASSISTANCE

- Charlevoix County Commission on Aging.....237-0103
- East Jordan Family Health Center.....536-2206
- Friendship Centers of Emmet County (Council on Aging)347-3211
.....or 888-347-0369
- Medicare/Medicaid Assistance Program (MMAAP)..... 800-803-7174

MENTAL HEALTH AND COUNSELING SERVICES

- Catholic Human Services947-8110
- Gatekeeper Program..... 347-1700 or 800-580-9844
- Harbor Hall347-5511
- Substance Abuse, Alcohol, Gambling*
- McLaren Home Care & Hospice 800-342-7711
- Community Child & Family, Grief & Loss, Bereavement,*
- Hospice Bereavement*
- Munson Alcohol and Drug Center..... 800-622-6766
- North Country Community Mental Health..... 800-834-3393
- Northern Michigan Substance Abuse Services..... 800-686-0749
- Third Level Crisis Line..... 800-442-7315
- Women’s Resource Center347-0067

SENIOR CENTERS

Charlevoix County

- Beaver Island, 26215 Main St.448-2022
- Boyne Area Senior Center, 411 E. Division582-6682

Charlevoix Senior Center, 06906 Norwood Rd. 547-5361
 East Jordan Community Center, 951 Mill St. 536-7831

Emmet County

Friendship Centers of Emmet County (Council on Aging)
 Huber Senior Center (Brutus), 6436 E. Brutus Rd. 529-8803
 Petoskey, 1322 Anderson Rd. 347-3211
 Harbor Springs Friendship Center, 305 W. Main 526-6061
 Wawatam Area Senior Center (Mackinaw City), 205 Cedar St.
 436-5323

SHELTERS

Emergency Shelter for Domestic Abuse 347-0082
 Mary Margaret House (women and children) 439-5667
 Nehemiah Project Hospitality House (men) 347-0363

SKILLED NURSING & CARE FACILITIES

Bay Bluffs-Emmet County Medical Care Facility 526-2161
 Boulder Park Terrace, Charlevoix 547-1005
 Grandvue Medical Care Facility, East Jordan 536-2286
 Meadowbrook Care Facility, Bellaire..... 533-8661
 Pineview Cottage 412-6069
 The Villa at The Bay, Petoskey..... 347-5500

SUPPORT GROUPS

Alzheimer’s Association929-3804 or 800-272-3900
 Disability Network.....347-9325 or 866-869-8600
 Friendship Centers of Emmet County, Council on Aging 347-3211
Alzheimer’s, Caregiver Support, Parkinson’s
 Harbor Hall..... 347-9880
Substance Abuse, Alcohol, Gambling
 Hospice of Northwest Michigan 582-8800
Grief and Loss, Handling the Holidays, Annual Memorial Services
 McLaren Hiland Cottage 487-5646
*Grief and Loss, Handling the Holidays, Survivors of Suicide Loss,
 Child/Family Grief and Loss*
 Munson Healthcare (Charlevoix Hospital) 547-8569
Dementia Caregiver, Cancer Support
 Northern Michigan Substance Abuse Services 800-686-0749

TAX PREPARATION

Charlevoix County Commission on Aging 237-0103
 Friendship Centers of Emmet County (Council on Aging) ... 347-3211
 Northwest MI Comm. Action Agency..... 800-443-5518 or 347-9070

TRANSPORTATION

Bay Connect.....221-1003
Bay Medical Transport.....307-4555
BrightStar Care of Northern Michigan929-7827
Charlevoix County Transit.....582-6900
Friendship Centers of Emmet County (Council on Aging)348-3425
Griffin Transit 989-770-2060
Harbor Care Associates Wheelchair Transport..... 877-439-9141
.....or 439-9222
Indian Trails 800-292-3831
.....or 347-1709
Mackinaw Shuttle539-7005
Munson Healthcare Transportation Services 800-252-2065
Medical and Non-Medical
Petoskey Shuttle881-8800
Senior Companion..... 800-658-8554
Straits Regional Ride 866-731-1204
Straits Taxi Service818-8294
Sunset Premier Shuttle497-1182
Up North Rides.....350-1248

TRIBAL SERVICES

Department of Health & Human Services445-8082
Grand Traverse Bay Band of Ottawa & Chippewa Indians ..534-7147
Little Traverse Bay Band Elders Department.....242-1423

UTILITY ASSISTANCE

Department of Health and Human Services 844-464-3447
Northwest MI Community Action Agency . 800-443-5518 or 347-9070
Salvation Army.....347-3531
TrueNorth Community Services.....924-0641

VETERANS AFFAIRS

Saginaw Call Center 800-406-5143
VA Gaylord Community Based Outpatient 800-246-3759
Veterans Affairs, Charlevoix County547-7220
Veterans Affairs, Emmet County348-1780

WEATHERIZATION/HOME HEATING

Department of Health and Human Services 844-464-3447
Energy Optimization Assistance Program, City of Charlevoix
.....346-2173
Northwest MI Comm. Action Agency 800-443-5518 or 347-9070
Salvation Army.....347-3531
True North Community Services.....924-0641

WEBSITES

Aging & Adult Services Agency (DHHS)

- www.michigan.gov/osa
- Alzheimer's Association www.alz.org
- American Foundation for the Blind www.afb.org
- American Heart Association www.americanheart.org
- Area Agency on Aging of NW Michigan www.aaanm.org
- BrightStar Care of Northern Michigan
..... www.brightstarcare.com/northernmichigan
- Center for Medicare Advocacy www.medicareadvocacy.org
- Charlevoix County Commission on Aging
..... www.charlevoixcounty.org/commission_on_aging
- East Jordan Family Health Center www.ejfhc.org
- Eldercare Locator www.eldercare.gov
- Experience Works www.experienceworks.org
- Friendship Centers of Emmet County, Council on Aging
..... www.emmetcoa.org
- Friendship Center of Harbor Springs
..... www.thefriendshipcenterofharborsprings.weebly.com
- Health Department of Northwest Michigan www.nwhealth.org
- Hospice of Northwest Michigan www.hospicenwm.org
- Legal Hotline www.elderlawofmi.org/legal-hotline
- Legal Services of Northern Michigan www.lsnm.org
- Mallard Cove mallardcove.baruchsls.org
- McLaren Northern Michigan www.mclaren.org/northern
- Medicare/Medicaid info www.mmapinc.org
- Medicare Rights Center www.medicarerights.org
- Meijer Shopping Service www.shipt.com
- Mesothelioma Guide www.mesotheliomaguide.com
- Michigan Commission for the Blind www.michigan.gov/mcb
- Michigan Disability Resource Directory mdrd.state.mi.us
- Michigan Home Health Association www.mhha.org
- Michigan Legal Help www.michiganlegalhelp.org
- Michigan Long Term Care Ombudsman Program mltcop.org
- Michigan Department of Health & Human Services
..... www.michigan.gov/mdhhs
- Munson Healthcare www.munsonhealthcare.org
- National Association for Continence www.nafc.org
- National Association for Home Care and Hospice www.nahc.org
- National Cancer Institute www.cancer.gov
- National Center on Elder Abuse ncea.acl.gov
- National Council on Aging www.ncoa.org
- National Council for Aging Care www.aginginplace.org
- National Diabetes & Digestive & Kidney Diseases
..... www.niddk.nih.gov
- National Family Caregivers Association
..... www.caregiveraction.org

National Institute of Mental Health..... www.nimh.nih.gov
National Institute of Neurological Disorders and Stroke
..... www.ninds.nih.gov
National Institute on Aging www.nia.nih.gov
National Osteoporosis Foundation www.nof.org
National Senior Citizens Law Center www.nslc.org
National Stroke Association www.stroke.org
North Country Community Mental Health..... www.norcocmh.org
Northern Health Care Management www.northernlakescmh.org
Senior Resource Guide &Compass..... www.srgac.com
Social Security Administration www.ssa.gov
State of Michigan www.michigan.gov
TrueNorth Community Services..... www.truenorthservices.org
United States Department of Veterans Affairs..... www.va.gov

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